

Reflections from Secondary care

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Key challenges and problems: who's responsibility is it?

- **Patient**
 - Comorbidity and polypharmacy
 - Patient education
- **HCPs**: prescriber education
 - Indications and diagnosis
 - Pharmacology
- **Trust**
 - TTA accuracy
 - Follow up (1 and 2 care)
 - Communication effectiveness
- **Drugs**: Opioids (1 and 2 care)

**15% of patients are still taking
opioids 3 months after top 10
commonest elective and
emergency surgeries**



Barriers and enablers



Barriers

- Workload
- Communication
- Time
- Process

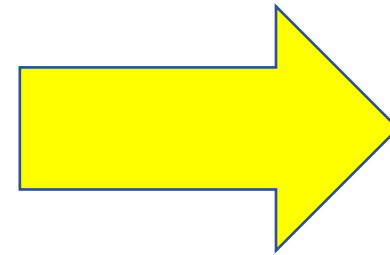
Enablers

- Discharge Medicines Service (DMS)
- Collaboration
- Integrated services
- Enthusiasm
- PMS

How to improve safety in the future



- **Integrated electronic prescribing**
 - (Discharge Order Sets)
- **Hard stops**
 - TTA protocols
- **Safety net:**
 - electronic
 - human
- **Education (1 and 2 care):**
 - “Plymouth opioid stewardship”
 - Written Patient information leaflets
 - PMS
 - Junior Dr weekly teaching
- **Research & QI**
 - Ortho pre-op opioid use
 - Peri-op protocols
 - Bariatric pathway
 - PoPPY



ATTITUDES





To conclude

- Humans are complicated
- Healthcare is complicated

- Education and enthusiasm
- Efficiency
- Collaboration
- Working together

